

Parks Managers Survey 2021

This is a confidential survey - at no point will figures be directly attributed to individual authorities without prior permission. We need the details below so that we can contact you if we have any queries.

Name of person completing the survey:

Job Title:

Local Authority:

Email:

Contact phone number:

Finance - Expenditure

1. Are you able to state your 2021/22 annual revenue budgets for parks and green spaces?

Yes No

If yes, please state your current annual revenue budget:

2. Do you know what percentage your parks and green space revenue budget represents of the total local authority budget?

Yes No

If yes, please state the percentage:

3. Do you have a capital budget for parks and green spaces in 2021/22?

Yes No

If yes, how much:

Pre-COVID years: 2016 to 2020

4. Looking back, are you able to tell us what the changes in your revenue budgets were between 2016/17 and 2019/20? Move the slider left and right to reflect the change.

<-50% >+50%

5. Looking back at what you thought in 2015/16 (at the time of the previous State of UK Parks survey), have the level of change you have experienced been...

Worse than expected
 About what was expected
 Not as bad as expected

Future years: 2022 to 2025

6. Looking forward over the next three years (from 2022 to 2025), what would you say the changes in your revenue budgets will be? Move the slider left and right to reflect the change.

<-50% >+50%

7. Looking forward over the next three years (2022 to 2025) are you likely to have a capital budget to invest in parks and green spaces?

- Yes No

If yes, how much is your capital budget likely to be?

2022/23 (£)

2023/24 (£)

2024/25 (£)

8. How do you see the impacts of COVID-19 affecting your revenue / capital budgets? (NB income targets are covered below).

- We will have a reduced revenue budget in 2021/22 onwards
 We will have an increased revenue budget in 2021/22 onwards
 We will have a reduced capital budget in 2021/22 onwards
 We will have an increased capital budget in 2021/22 onwards

Finance - Income

9. In 2021 /22 what percentage of your total budget will be from external sources? Move the slider left and right to reflect the change.

<-50%  >+50%

10. Over the following three years (2022 to 2025) what percentage of your total budget is likely to be from external sources? Move the slider left and right to reflect the change.

<-50%  >+50%

11. How do you see the impacts of COVID-19 affecting your income targets?

- Income targets have increased
 Income targets have stayed the same
 Income targets have decreased

12. If you have stated that income targets have increased, where do you see your priorities for generating additional income? Tick all that apply.

- | | |
|---|---|
| <input type="checkbox"/> Refreshment provision / catering | <input type="checkbox"/> Educational visits |
| <input type="checkbox"/> Use of facilities e.g. buildings | <input type="checkbox"/> Allotment fees |
| <input type="checkbox"/> Car parking | <input type="checkbox"/> Cemetery and Crematorium fees |
| <input type="checkbox"/> Pitches and sports use | <input type="checkbox"/> Internal recharges |
| <input type="checkbox"/> Council run events | <input type="checkbox"/> Commercial filming and photography |
| <input type="checkbox"/> External (commercial) events | <input type="checkbox"/> Other |

Other, please state:

Quality

13. Do you use an overall system for measuring the quality of your parks and green spaces?

- Own system
 Green Flag Award
 Other system
 No system for measuring quality

Other, please state:

14. What do you consider to be the current condition of your parks and green spaces?

- Good
 Fair
 Poor

15. What has been the trend in condition of your parks and green spaces over the past five years (2016 to 2021)?

- Improving
 Stable
 Declining

16. What is the trend in condition of your parks and green spaces likely to be over the next three years (2021 to 2024)?

- Improving
 Stable
 Declining

17. Has COVID-19 had an impact on the quality of your parks and green spaces?

- Yes
 No

If yes, how?

Staffing

In this section, we use the following terms:

(Front Line) Operational staff – e.g. gardeners and grounds maintenance staff

Management staff – e.g. park managers, supervisors, grounds maintenance client officers

Development staff – e.g. park rangers, project staff and community engagement officers / volunteer coordinators

18. Between 2016/17 and 2019/20, what has been the change in staffing levels for:

Front line operational staff? Move the slider left and right to reflect the change.

<-50% >+50%

Management staff? Move the slider left and right to reflect the change.

<-50% >+50%

Development staff? Move the slider left and right to reflect the change.

<-50% >+50%

19. What impact has COVID-19 has on your staffing levels in 2020/21?

Front line operational staff? Move the slider left and right to reflect the change.



Management staff? Move the slider left and right to reflect the change.



Development staff? Move the slider left and right to reflect the change.



20. Over the next three years (2021 to 2024), what is the likely change in staffing levels for:

Front line operational staff? Move the slider left and right to reflect the change.



Management staff? Move the slider left and right to reflect the change.



Development staff? Move the slider left and right to reflect the change.



Staff Profile

21. At present, approximately what percentage of your Parks and Green Space Service fall into each of these age categories? If unsure, please leave blank.

Under 20	<input type="text"/>	%	41-50	<input type="text"/>	%
21-30	<input type="text"/>	%	51-60	<input type="text"/>	%
31-40	<input type="text"/>	%	Over 60	<input type="text"/>	%

22. At present, which ethnicities are represented within your Parks and Green Space Service? (Tick all that apply)

- White - British
- White - Irish
- White - Gypsy or Irish Traveller
- White - Any other background
- Mixed/ Multiple ethnic groups - White & Black Caribbean
- Mixed/ Multiple ethnic groups - White & Black African
- Mixed/ Multiple ethnic groups - White & Asian
- Mixed/ Multiple ethnic groups - Any other background
- Asian/ Asian British - Indian
- Asian/ Asian British - Pakistani
- Asian/ Asian British - Bangladeshi
- Asian/ Asian British - Chinese
- Asian/ Asian British - Any other background
- Black/ African/ Caribbean/ Black British - African
- Black/ African/ Caribbean/ Black British - Caribbean
- Black/ African/ Caribbean/ Black British - Any other background
- Other ethnic group - Arab
- Any other background

Other, please state:

23. At present, what proportion of front line operational staff within your Parks and Green Space Service fall into each of the following categories? If unsure, please leave blank.

Male	<input type="text"/>	%
Female	<input type="text"/>	%
Other (e.g. non-binary, transgender)	<input type="text"/>	%

At present, what proportion of management staff within your Parks and Green Space Service fall into each of the following categories? If unsure, please leave blank.

Male	<input type="text"/>	%
Female	<input type="text"/>	%
Other (e.g. non-binary, transgender)	<input type="text"/>	%

At present, what proportion of development staff within your Parks and Green Space Service fall into each of the following categories? If unsure, please leave blank.

Male	<input type="text"/>	%
Female	<input type="text"/>	%
Other (e.g. non-binary, transgender)	<input type="text"/>	%

Visitors

26. Do you usually measure visitor satisfaction?

- Only for key sites
 For all sites
 Not at all

If yes, what were the satisfaction trends before COVID-19?

- Increasing
 Staying the same
 Decreasing

What was your most recent overall satisfaction score?

27. Have you been able to measure visitor satisfaction during 2020/21?

- Yes
 No

If yes, what has been the impact of COVID-19 on visitor satisfaction?

- Increased
 Stayed the same
 Decreased

28. Do you have any comments about the impact of COVID-19 on visitor satisfaction?

29. Do you measure visitor numbers to your parks and green spaces?

- Yes
 No

If yes, what has been the trend in visitor numbers up until March 2020?

- Increasing
 Staying the same
 Decreasing

30. Have you been able to measure visitor numbers during 2020/21?

- Yes
 No

If yes, what has been the impact of COVID-19 on visitor numbers?

- Increased
 Stayed the same
 Decreased

31. Do you have reliable data that you would be willing to share should we wish to carry out further research in this area?

- Yes
 No

If yes, would you be happy that we contact you to take part in future research? Please ensure you have provided us with contact details at the start of the survey.

- Yes
 No

Volunteers

32. How many active parks and green space Friends and User Groups are there across your local authority?

33. What has been the trend in the number of Friends or User Groups between 2016/17 to 2019/20?

- Increased
 Stayed the same
 Decreased

34. In the next three years (2021-2024), do you see the current number of Friends or User groups...

- Increasing Staying the same Decreasing

35. Do you keep records that would enable you to say how many volunteers took part before COVID-19 (2019/20)?

- Yes No

If yes, from your records, how many volunteer days per year were contributed to parks only?

36. Do you see the number of volunteers working with you...

- Increasing Staying the same Decreasing

37. What have been the impacts of COVID-19 on volunteering in your service?

Strategy

38. Does your authority have a parks and/or green space strategy?

- Yes No

If yes, is this strategy up to date?

- Yes No

Are you planning to develop a new one in the next 12 months?

- Yes No

39. Do you consider parks / green spaces to be a corporate priority for your authority?

- Yes No

If yes, how is this evidenced?

40. Does your service have strategies or plans for addressing any of the following?

	Yes	No	Don't know
Climate change	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have costs of delivery been identified?			
	Yes	No	Don't know
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Biodiversity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have costs of delivery been identified?			
	Yes	No	Don't know
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health and well-being	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have costs of delivery been identified?			
	Yes	No	Don't know
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Levelling up	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have costs of delivery been identified?			
	Yes	No	Don't know
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Any Other Comments

41. Do you have any other comments you would like to make?

Thank you for taking part

Please click submit to finish

GDPR Data Protection and Privacy

This survey is being run using Snap Surveys by CFP Ltd on behalf of APSE. Your responses will be held by CFP Ltd and shared with APSE for the purposes of researching the current state of UK parks and green spaces. All comments received as part of this survey will be summarised and may be published in a form that does not allow the comments to be attributed to a particular individual. All research and personal data will be processed in accordance with GDPR. Details of CFP's data protection policy can be found on our website.



people spaces places